



Shuttle Bus Terms & Conditions

1. Booking & Payment

- Full payment is required at the time of booking.
- Tickets are valid only for the selected travel date and time.

2. Cancellation Policy

- Free cancellation is allowed up to 7 days before the scheduled departure.
- Cancellations made within 7 days of departure are non-refundable.
- No-show passengers are not eligible for any refund or rescheduling.

3. Ticket Transfer

- Tickets are fully transferable at any time.
- Passengers may give their ticket to another traveler without additional fees.
- The new passenger must show the original booking confirmation (email or QR code) when boarding.
- The operator is not responsible for personal disputes regarding ticket transfers.

4. Changes to Travel Date or Time

- Requests to change the travel date or time are treated as cancellations and new bookings.
- Changes are only allowed if made more than 7 days before departure and subject to seat availability.

5. Weather & Service Disruptions

- The shuttle operates in most weather conditions.
- In cases of severe weather (e.g., blizzard, dangerous road conditions), the operator reserves the right to delay or cancel the service.



- If the operator cancels a trip, passengers may choose between:
(1) Full refund, or (2) Free rescheduling.

6. Schedule, Delays & Responsibilities

- Travel times may vary due to traffic, weather, or unforeseen circumstances.
- The operator is not liable for missed activities, hotel check-ins, or connecting transportation caused by delays.
- Passengers must arrive at least 10 minutes before departure. Late arrivals may result in denied boarding without refund.

7. Passenger Conduct & Safety

- Passengers must follow all safety instructions from the driver.
- The operator may refuse boarding to any passenger who poses a safety risk or behaves inappropriately.

8. Luggage

- Each passenger may bring standard personal luggage as defined on the booking page.
- The operator is not responsible for lost, damaged, or stolen belongings.

9. Liability

- The operator is not responsible for delays, losses, or damages caused by factors beyond its control.
- The operator's maximum liability is limited to the amount paid for the ticket.